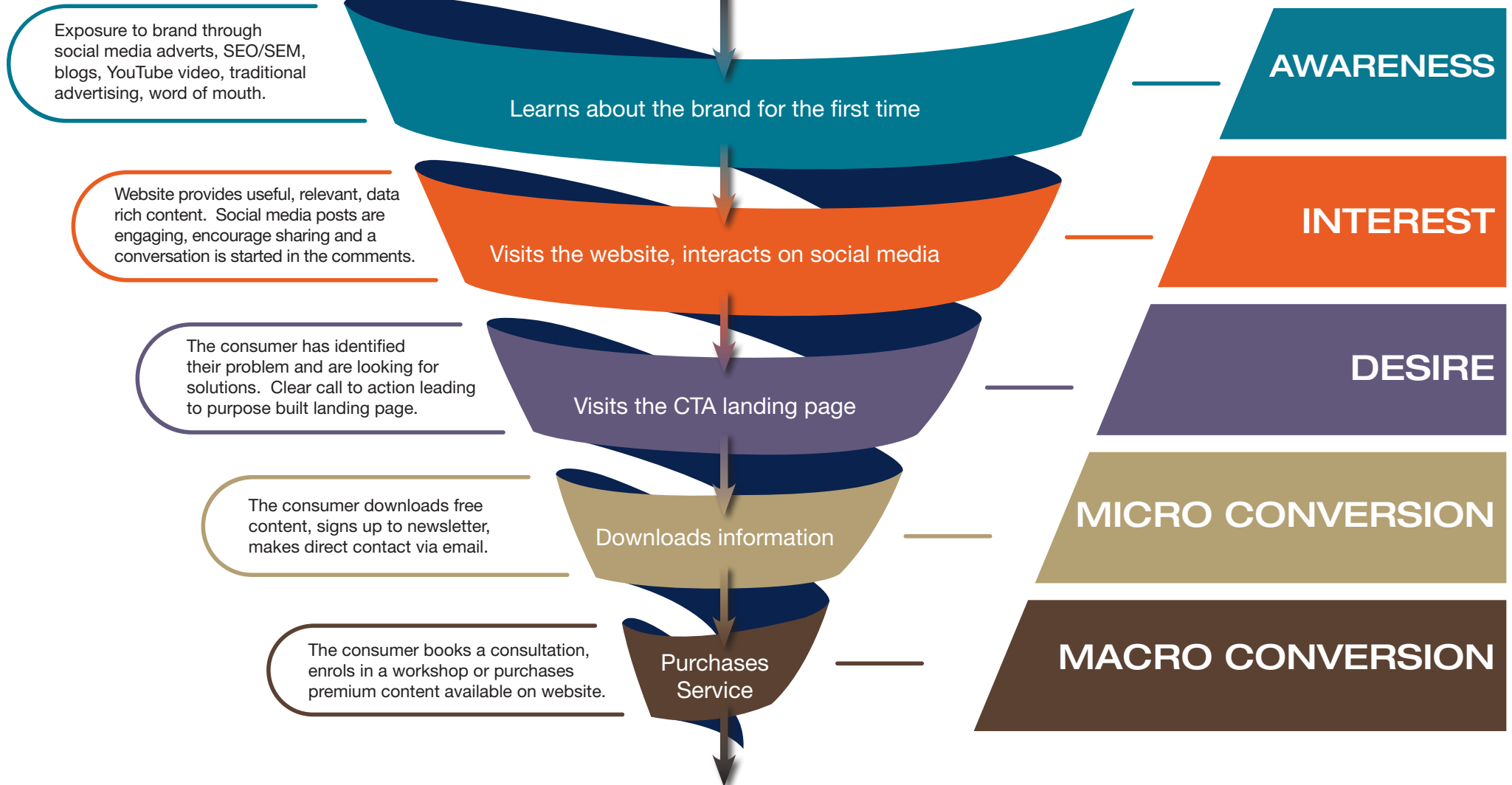


## PROBLEM IDENTIFIED



## ADVOCACY AND RETENTION

Client is delighted with services and products. Tells everyone about product or service. Their testimonial is used on the website. On-going support is offered.